# CASI Software

THANKS to JES^{2}MAIL —
Idaho Power saves money and improves productivity

In addition to the **paper savings** and **reduced report distribution costs**, Idaho Power **cites increased productivity** of its operations staff. The user community also benefits from JES^{2}MAIL because it is no longer necessary to print an entire report just to have access to one or two pages. "**User acceptance of the** JES^{2}MAIL product has allowed us to de-install the Xerox printer that our operations staff was using to generate those reports", says Greg Farrington IT Operations Supervisor. Idaho Power estimates that since the implementation of JES^{2}MAIL, the company has realized **cost savings of at least $200,000** in paper, printer supplies and printer maintenance.

Established in 1916, Idaho Power Company is a regulated electric utility company serving more than 426,000 residential, business, agricultural and industrial customers in a 20,000-square-mile service area encompassing southern Idaho, eastern Oregon and northern Nevada. Its mission is to provide reliable electricity and customer service essential to just about everything people do today and to be the provider of choice for essential services that bring value, comfort and convenience to people's lives.
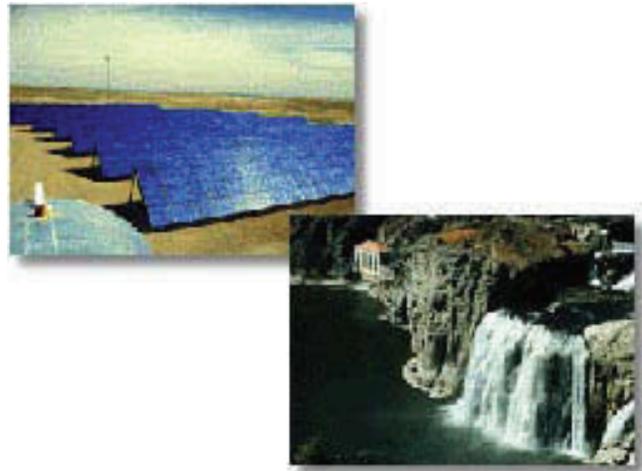
The company owns and operates 17 hydroelectric plants on the Snake River and its tributaries as well as three coal-fired generating stations. In September, 1998, Idaho Power was named the "most efficient" utility in the nation by Public Utilities Fortnightly magazine. The company is a subsidiary of Boise-based IDACORP Inc.

As part of the company's continuing focus on increasing efficiency and streamlining IT operations, Idaho Power installed the JES^{2}MAIL product in 2001. The results have been impressive. "We just set up the JCL and route it to a file", says Farrington, adding that roughly 200 production jobs take advantage JES^{2}MAIL . The software allows reports to be automatically sent to Idaho Power users instead of to a printer. Farrington goes on to explain that the IT organization, which used to go through several boxes of paper each night, has reduced that to approximately a single ream per night.

IDAHO POWER